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## Glossary & Methodology

#### Methodology

Figures are based on issued and validated Tax-Free forms with Global Blue

#### **Study period**

YTD Jan 2020 - Dec 2020 PYTD Jan 2019 - Dec 2019

#### Glossary

Globeshopper International traveller, Shopping Tax Free

**Spending** Total Sales in Store spend by Globeshopper on a given period

**Transactions** Number of validated Tax-Free forms

Average Spending Average Sales in Store per form

#### Sector (Million LBP = MLBP)

**Lifestyle** Spending below 1 MLBP

Premium Spending between 1 & 2 MLBP Spending between 2 & 5 MLBP Luxury Spending between 5 & 10 MLBP

Hard Luxury Spending above 10 MLBP



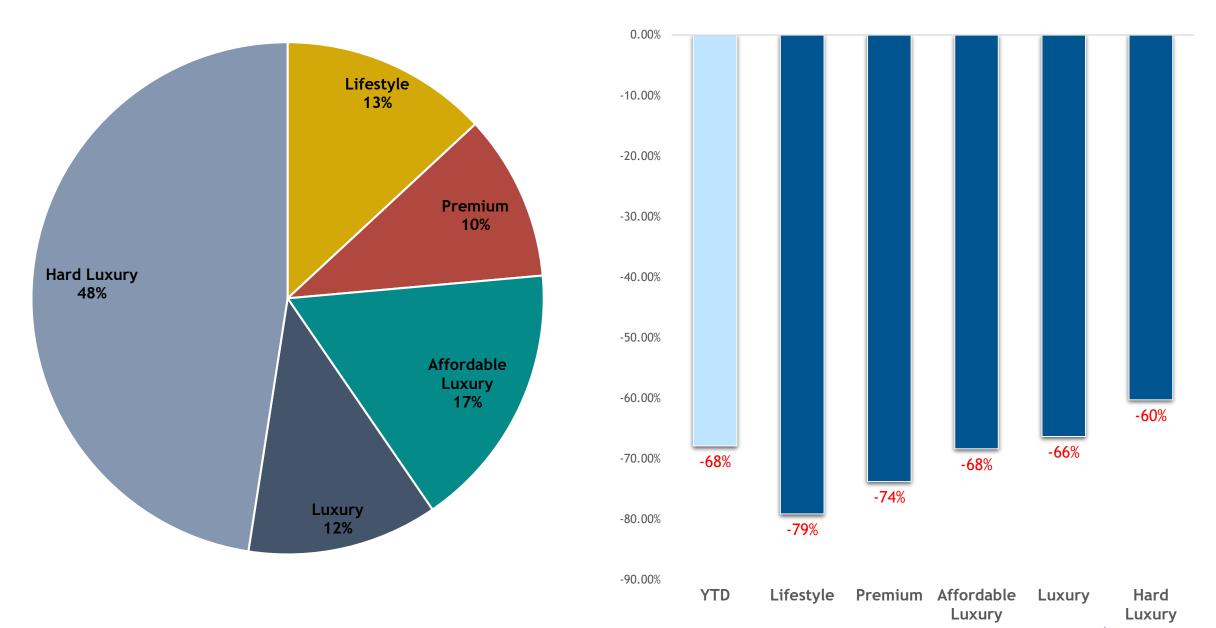
## **Insights by Sector**

Jan to Dec 2020

# Spending By Sector

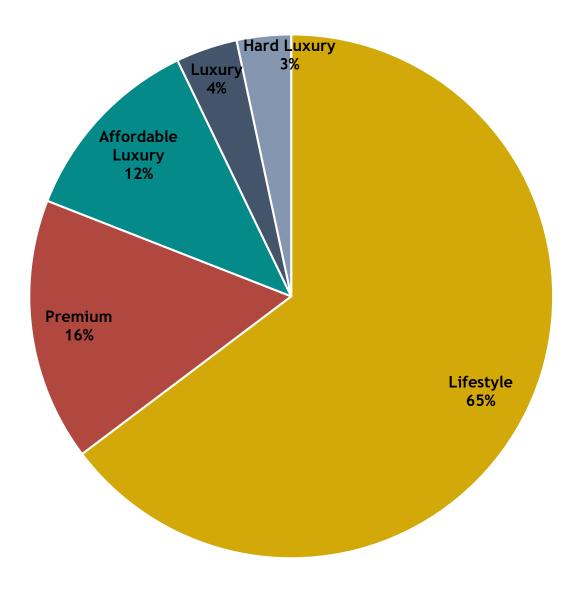
#### Spending distribution by Sector - YTD 2020

#### Spending evolution by Sector - YTD vs. PYTD

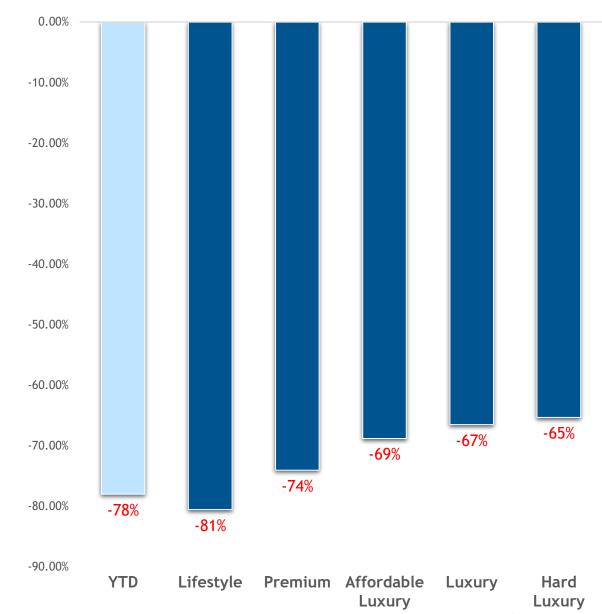


# Transactions By Sector

## Transactions distribution by Sector - YTD 2020

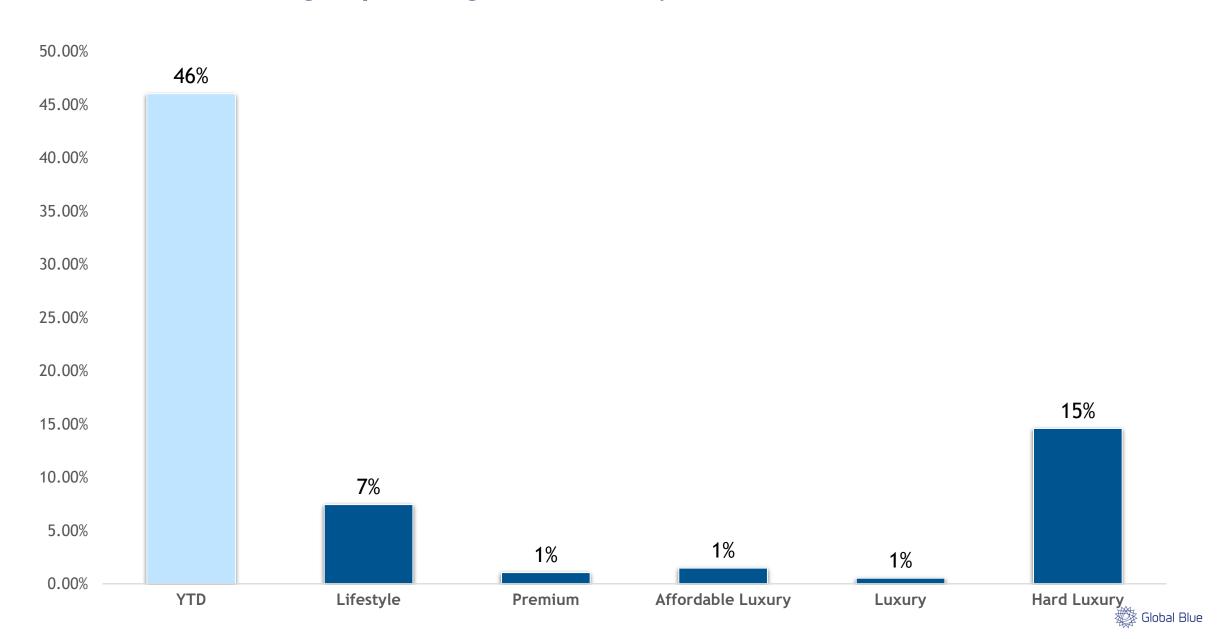


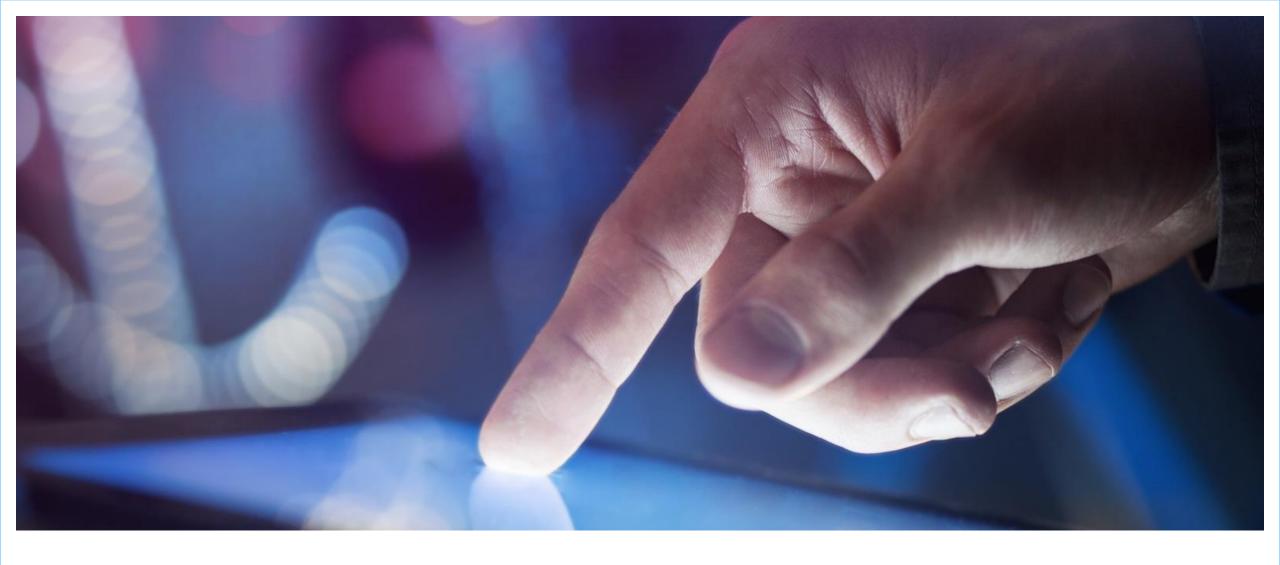
# Transactions evolution by Sector - YTD vs. PYTD



Average Spending By Sector

## Average Spending evolution by Sector - YTD vs. PYTD





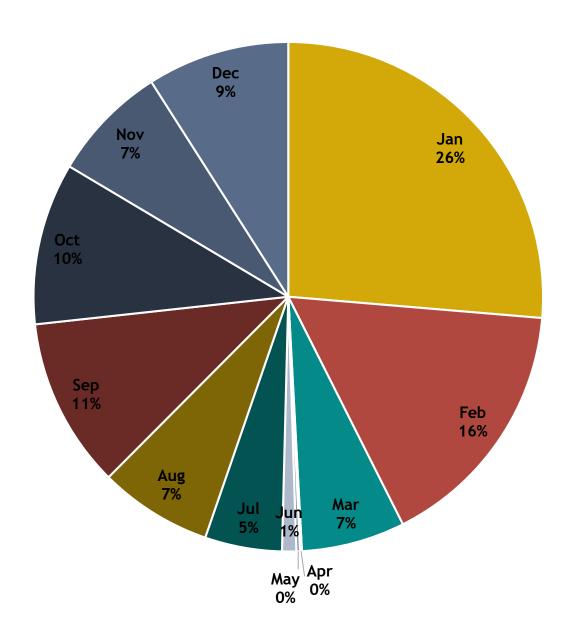
## Insights by Month

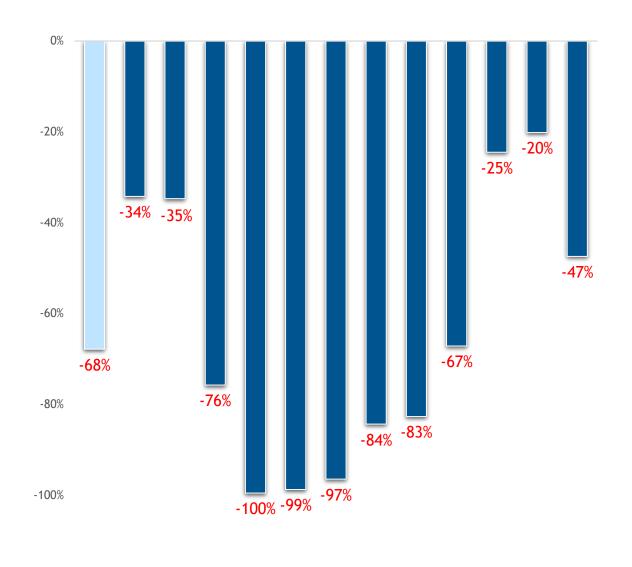
Jan to Dec 2020

# Spending By Month

#### Spending distribution by Month - YTD 2020

#### Spending evolution by Month - YTD vs. PYTD

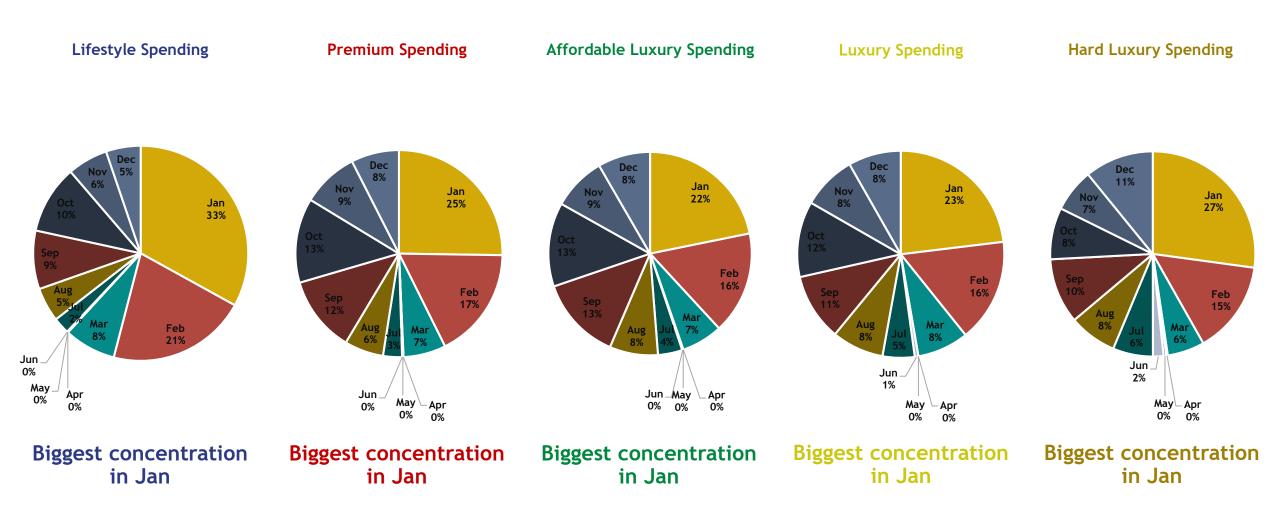




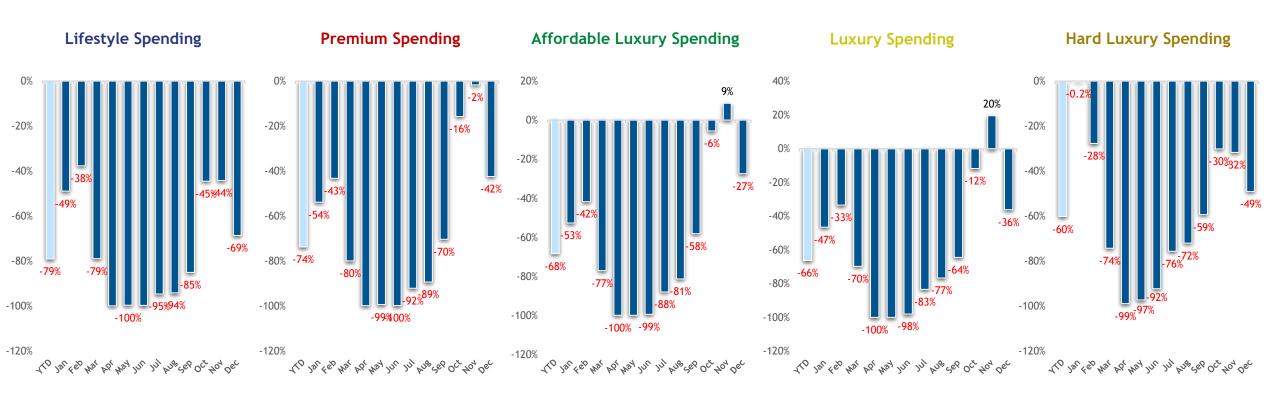
YTD Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

-120%

## Monthly Spending distribution by Sector - YTD 2020



### Monthly Spending evolution by Sector - YTD 2020



Drop in All Months for Lifestyle spending

With -79% Decrease in Total Lifestyle Spending

Drop in All Months for Premium spending

With -74% Decrease in **Total Premium Spending** 

Highest Trend in Nov for Affordable Luxury spending

With -68% Decrease in Total With -66% Decrease in Total Affordable Luxury Spending

Highest Trend in Nov for Luxury spending

**Luxury Spending** 

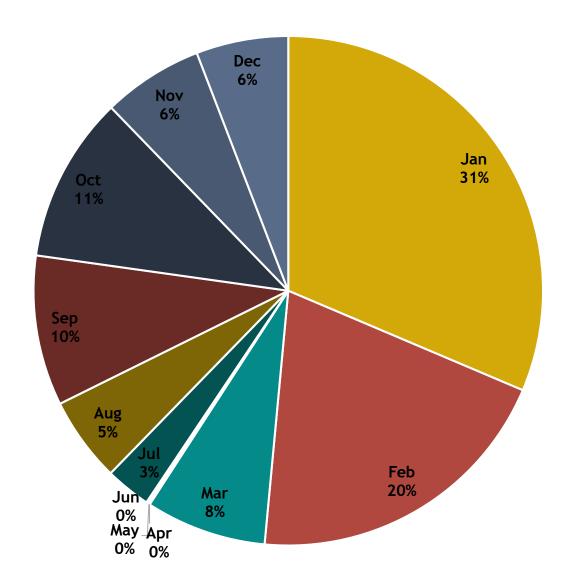
Drop in All Months for Hard Luxury spending

With -60% Decrease in **Total Hard Luxury Spending** 

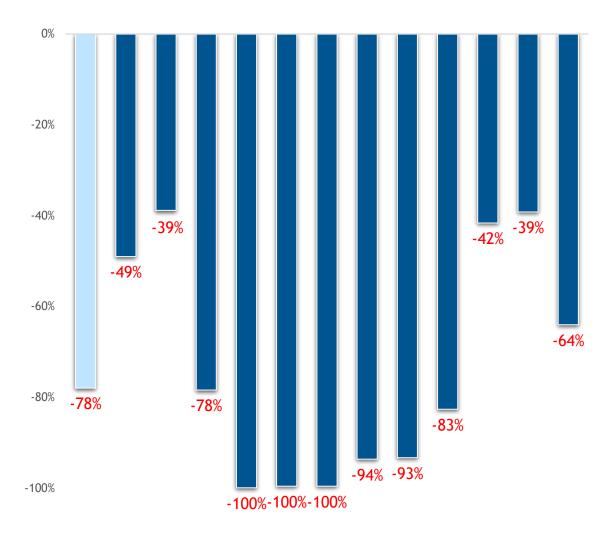


# Transactions By Month

#### Transactions distribution by Month - YTD 2020



#### Transactions evolution by Month - YTD vs. **PYTD**

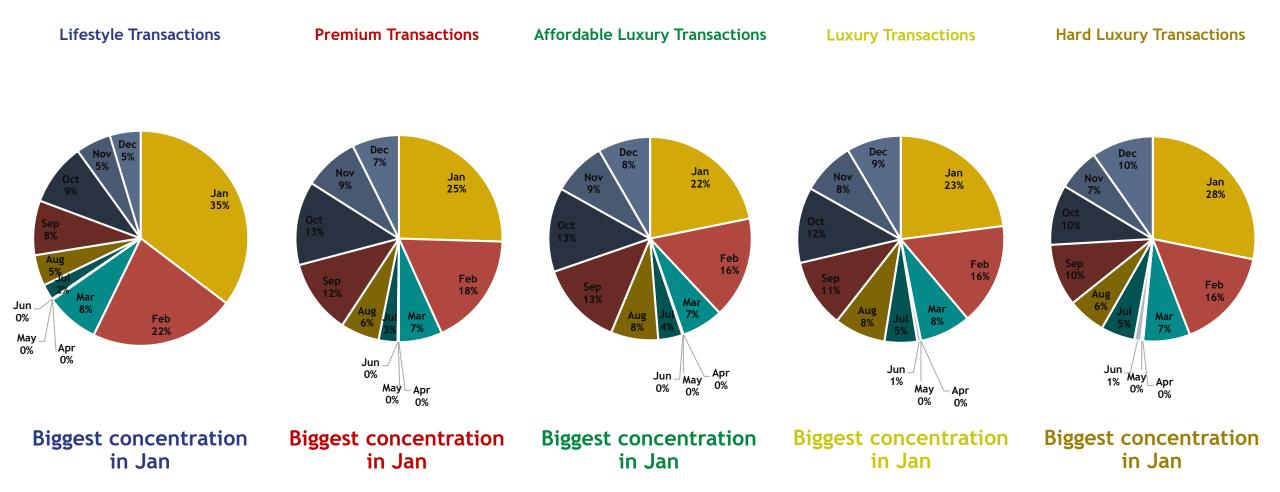


YTD Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

-120%



### Monthly Transactions distribution by Sector - YTD 2020



### Monthly Transactions evolution by Sector - YTD 2020



Drop in <u>All Months</u> for Lifestyle transactions

With -81% Decrease in Total Lifestyle Transactions

Drop in <u>All Months</u> for Premium transactions

With -74% Decrease in Total Premium Transactions

Highest Trend in Nov for Affordable Luxury transactions

With -69% Decrease in Total Affordable Luxury Transactions Highest Trend in Nov for Luxury transactions

With -67% Decrease in Total Luxury Transactions

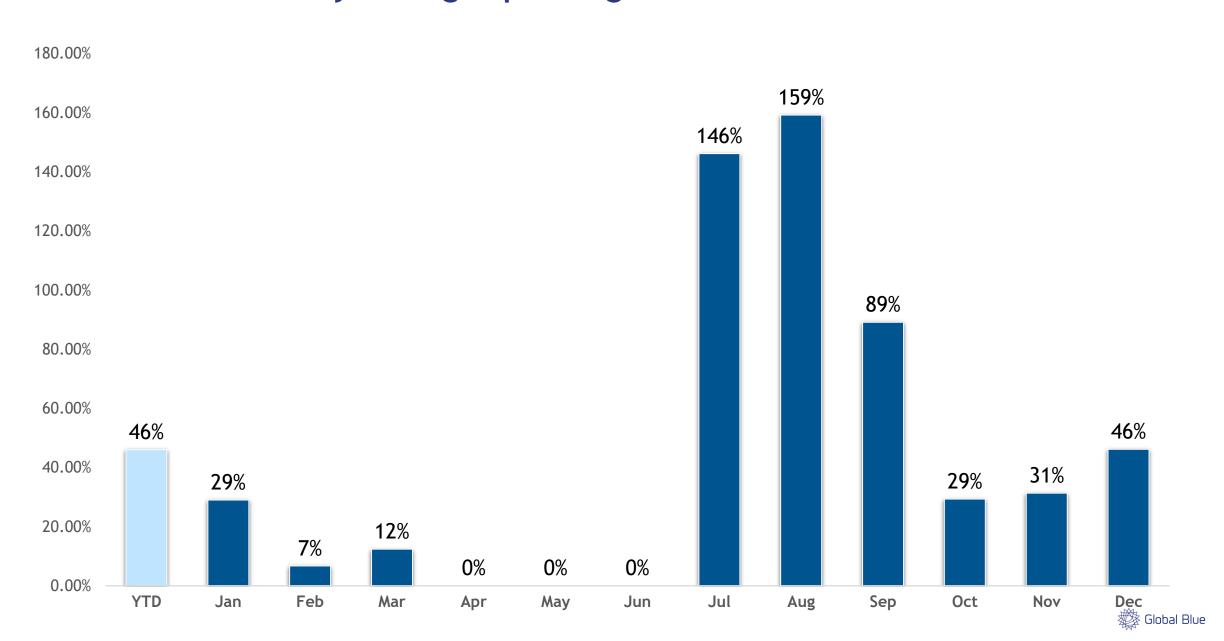
Drop in <u>All Months</u> for Hard Luxury transactions

With -65% Decrease in Total Hard Luxury Transactions



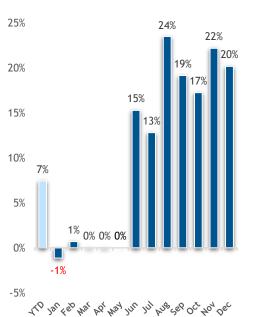
Average Spending By Month

## Monthly Average Spending evolution - YTD vs. PYTD

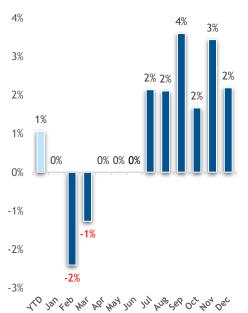


#### Monthly Average Spending evolution by Sector - YTD vs. PYTD

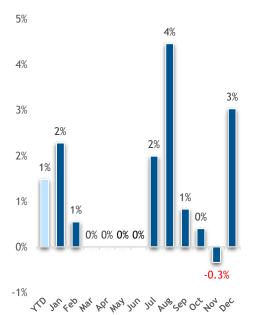




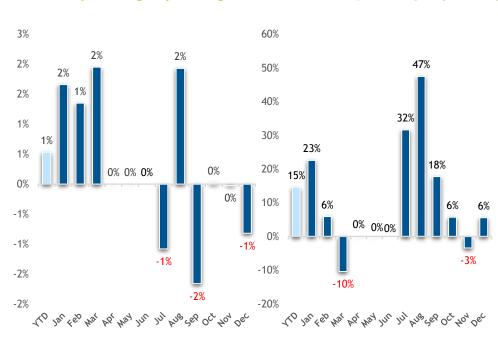
#### **Premium Average Spending**



Affordable Luxury Average Spending



**Luxury Average Spending** 



Highest Trend in Aug for Lifestyle average spending

With 7% Increase in Total Lifestyle average spending

Highest Trend in <u>Sep</u> for Premium average spending

With 1% Increase in Total Premium average spending

Highest Trend in <u>Aug</u> for Affordable Luxury average spending

With 1% Increase in Total Affordable Luxury average spending

Highest Trend in <u>Mar</u> for Luxury average spending

With 1% Increase in Total Luxury average spending

Highest Trend in Aug for Hard Luxury average spending

Hard Luxury Average Spending

With 15% Increase in Total Hard Luxury average spending



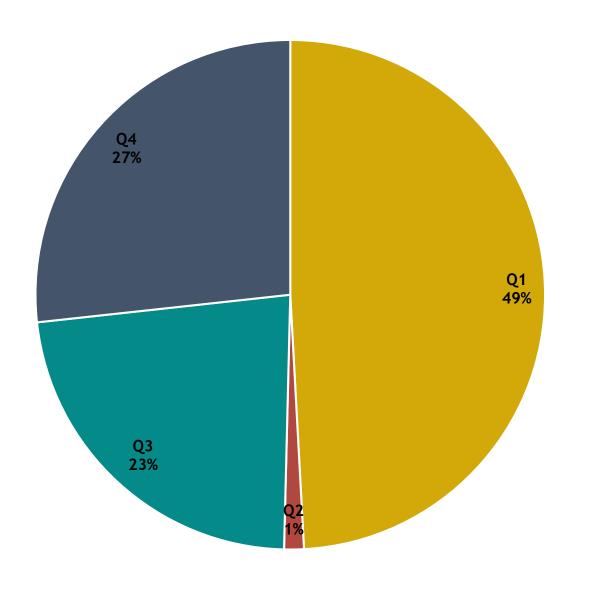


## Insights by Quarter

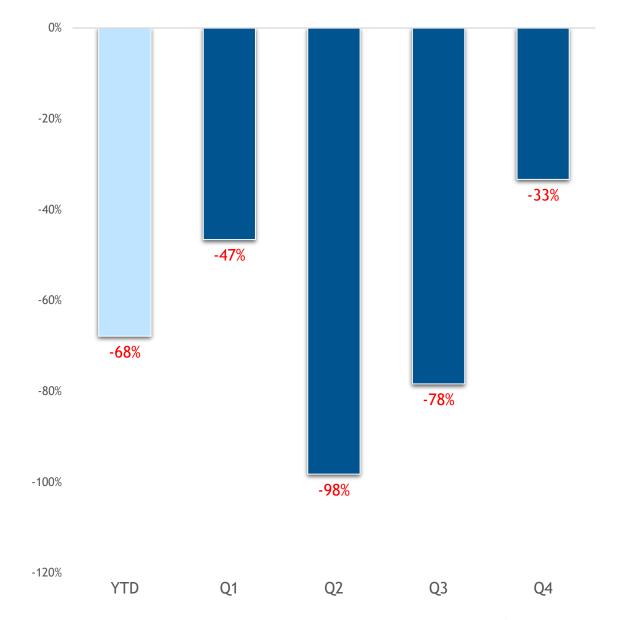
Jan to Dec 2020

# Spending By Quarter

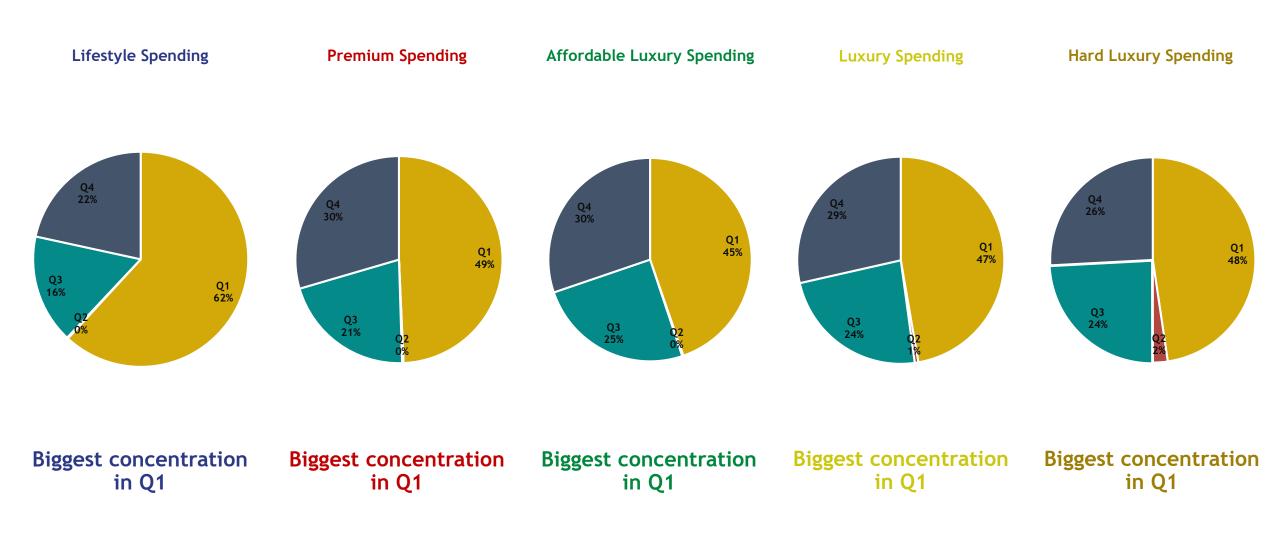
# Spending distribution by Quarter YTD 2020



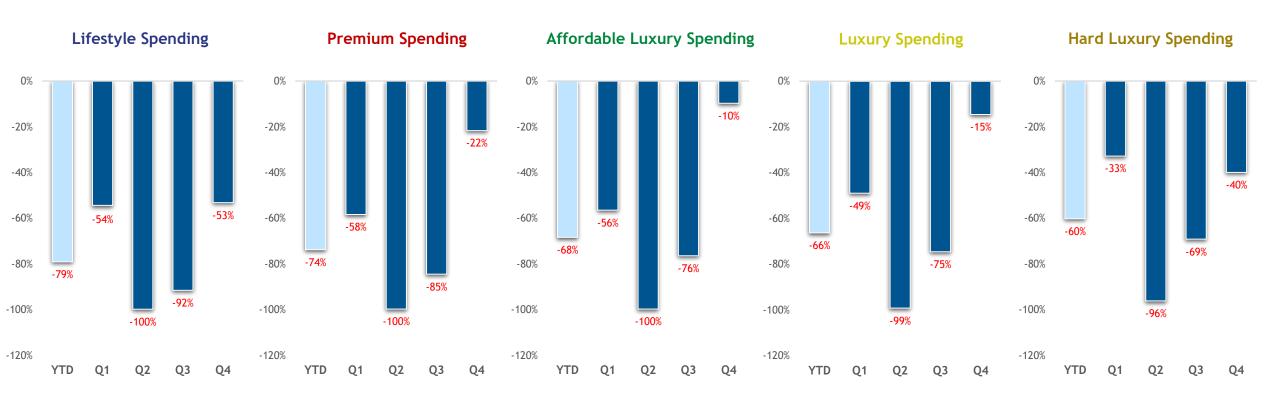
# Spending evolution by Quarter YTD vs. PYTD



### Quarterly Spending distribution by Sector - YTD 2020



### Quarterly Spending evolution by Sector - YTD vs. PYTD



Drop in <u>All Quarters</u> for Lifestyle spending

With -79% Decrease in Total Lifestyle Spending

Drop in <u>All Quarters</u> for Premium spending

With -74% Decrease in Total Premium Spending

Drop in <u>All Quarters</u> for Affordable Luxury spending

With -68% Decrease in Total Affordable Luxury Spending

Drop in <u>All Quarters</u> for Luxury spending

With -66% Decrease in Total Luxury Spending

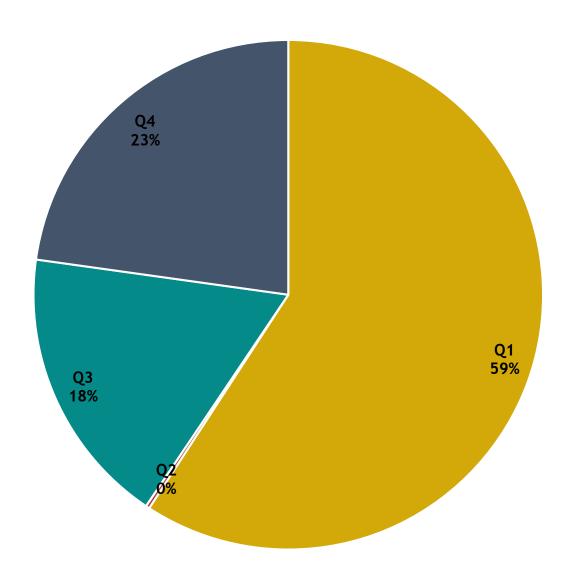
Drop in <u>All Quarters</u> for Hard Luxury spending

With -60% Decrease in Total Hard Luxury Spending

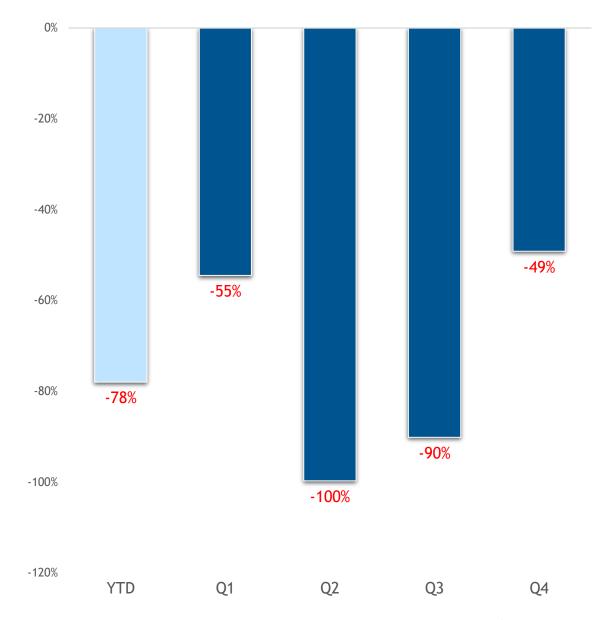


# Transactions By Quarter

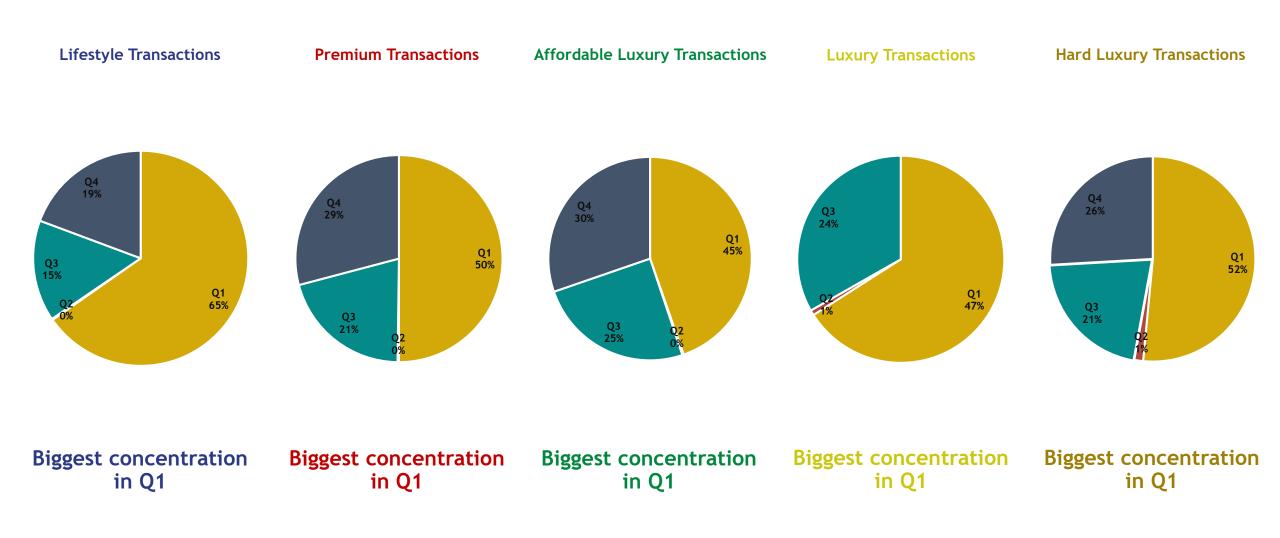
# Transactions distribution by Quarter YTD 2020



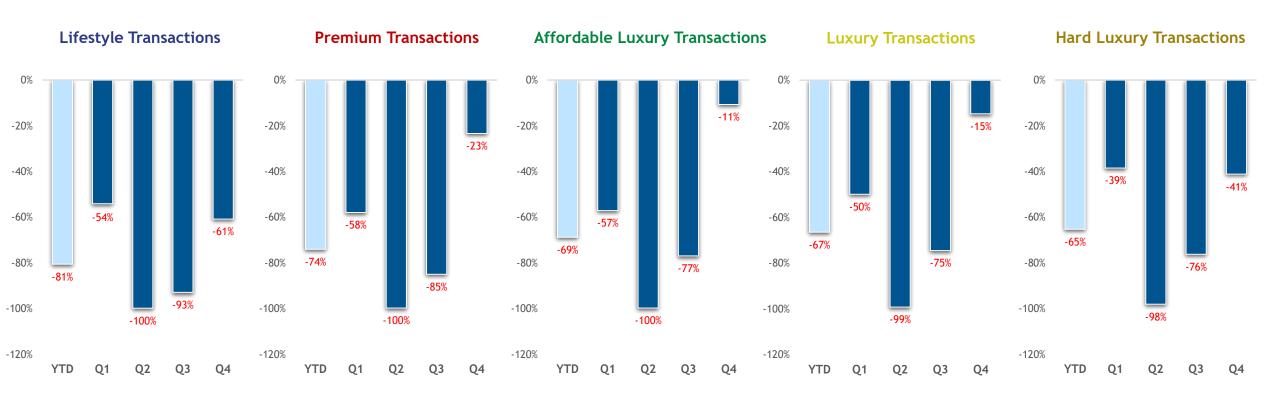
# Transactions evolution by Quarter YTD vs. PYTD



## Quarterly Transactions distribution by Sector - YTD 2020



### Quarterly Transactions evolution by Sector - YTD vs. PYTD



Drop in <u>All Quarters</u> for Lifestyle transactions

With -81% Decrease in Total Lifestyle Transactions

Drop in <u>All Quarters</u> for Premium transactions

With -74% Decrease in Total Premium Transactions

Drop in <u>All Quarters</u> for Affordable Luxury transactions

With -69% Decrease in Total Affordable Luxury Transactions

Drop in <u>All Quarters</u> for Luxury transactions

With -67% Decrease in Total Luxury Transactions

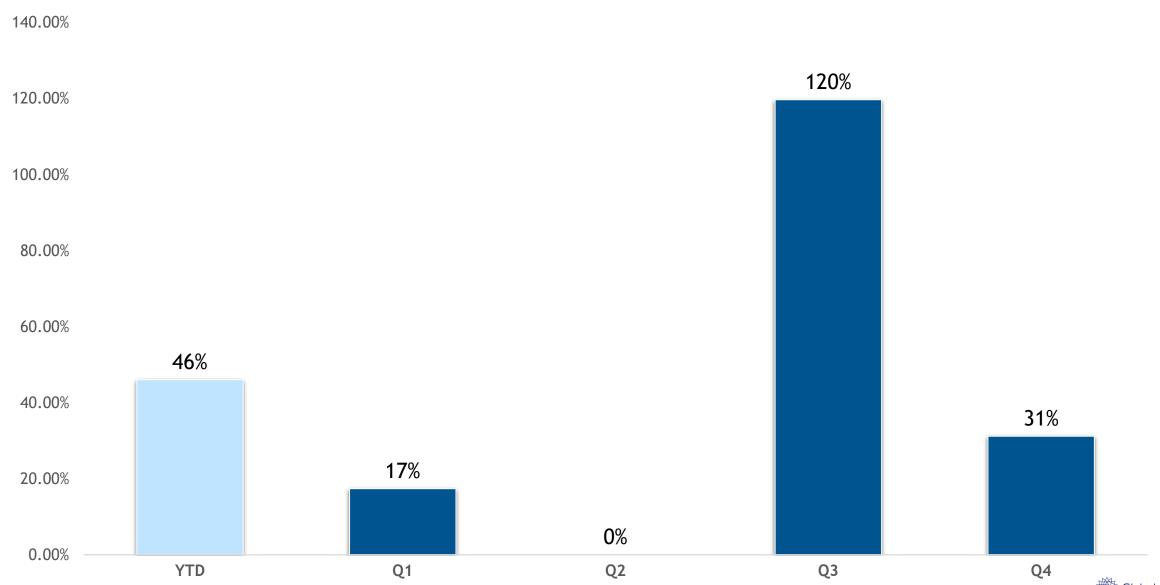
Drop in <u>All Quarters</u> for Hard Luxury transactions

With -65% Decrease in Total Hard Luxury Transactions



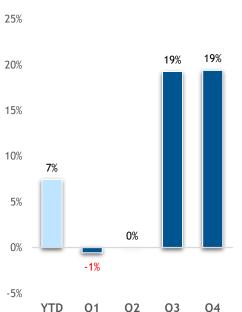
Average Spending By Quarter

## Quarterly Average Spending evolution - YTD vs. PYTD



#### Quarterly Average Spending evolution by Sector - YTD vs. PYTD

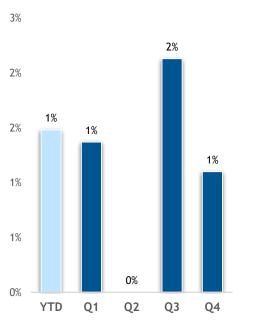




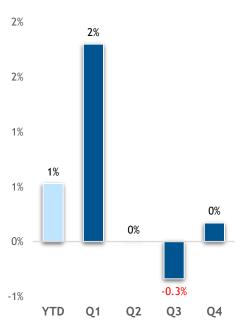
**Premium Average Spending** 



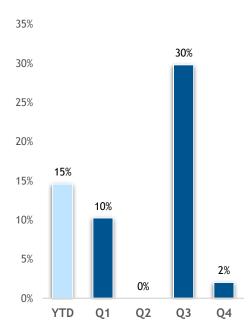
Affordable Luxury Average **Spending** 



**Luxury Average Spending** 



Hard Luxury Average Spending



Highest Trend in Q4 for

With 7% Increase in Total Lifestyle average spending

Highest Trend in Q3 for Lifestyle average spending Premium average spending

With 1% Increase in Total Premium average spending

Highest Trend in Q3 for Affordable Luxury average spending

With 1% Increase in Total Affordable Luxury average spending

Highest Trend in Q1 for Luxury average spending

With 1% Increase in Total Luxury average spending Highest Trend in Q3 for Hard Luxury average spending

With 15% Increase in **Total Hard Luxury** average spending



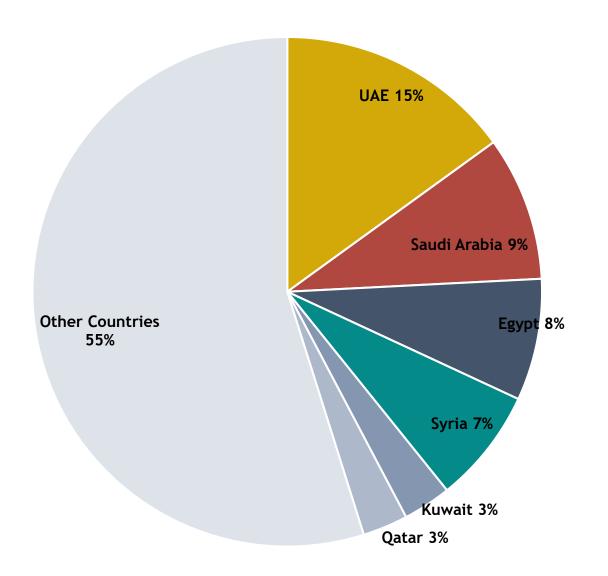


## Insights by Globeshopper Residence

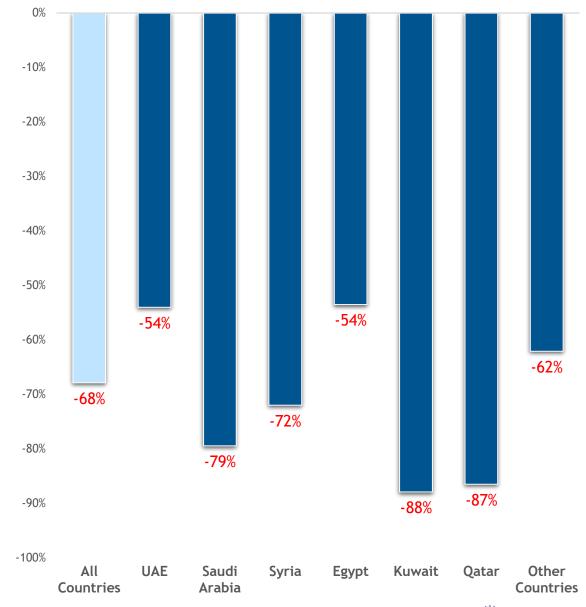
Jan to Dec 2020

# Spending By Globeshopper

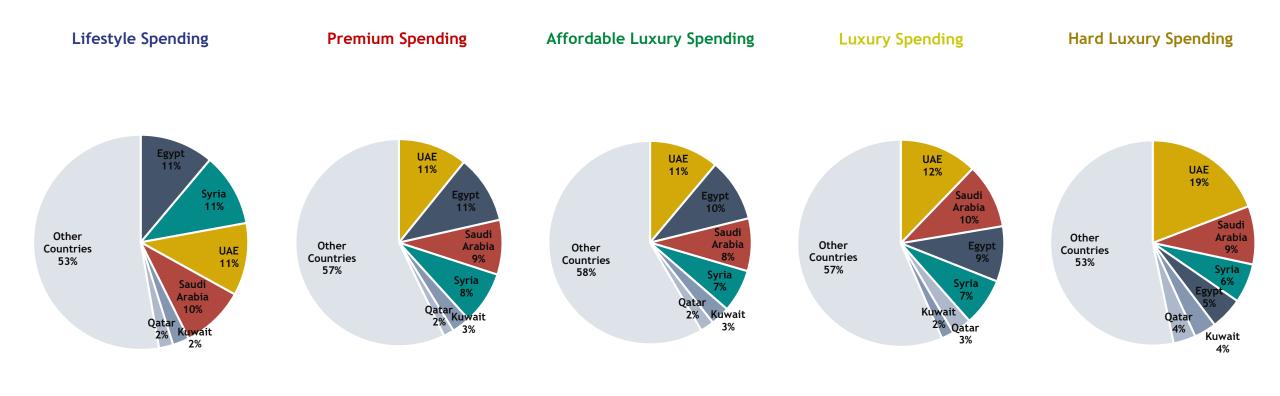
#### Spending distribution by Globeshopper Residence - YTD 2020



## Spending evolution by Globeshopper Residence - YTD vs. PYTD



## Globeshopper Spending distribution by Sector - YTD 2020



Biggest concentration from Egypt

Biggest concentration from UAE

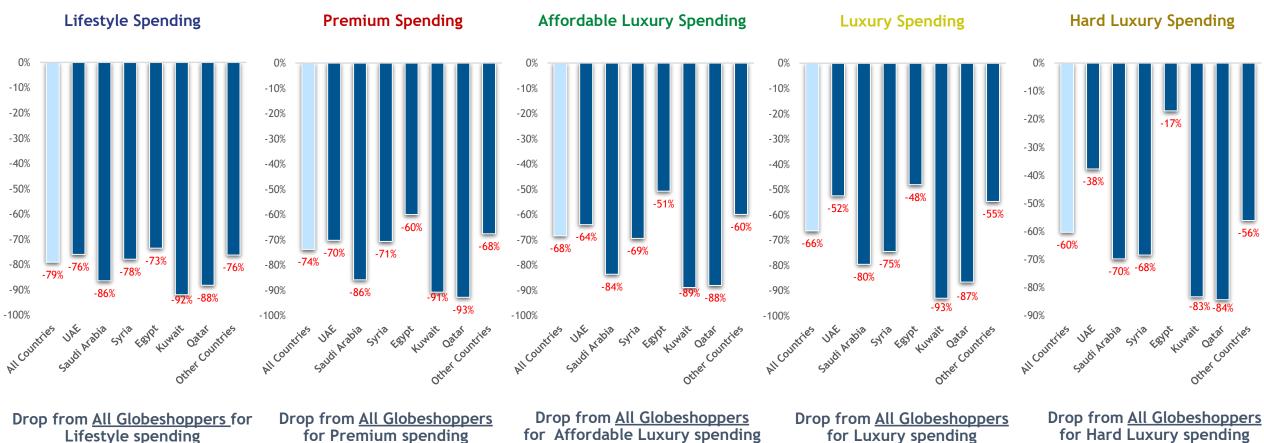
Biggest concentration from UAE

Biggest concentration from UAE

Biggest concentration from UAE



#### Globeshopper Spending evolution by Sector - YTD vs. PYTD



With -79% Decrease in **Total Lifestyle Spending** 

With -74% Decrease in **Total Premium Spending**  for Affordable Luxury spending

With -68% Decrease in **Total Affordable Luxury Spending** 

for Luxury spending

With -66% Decrease in **Total Luxury Spending** 

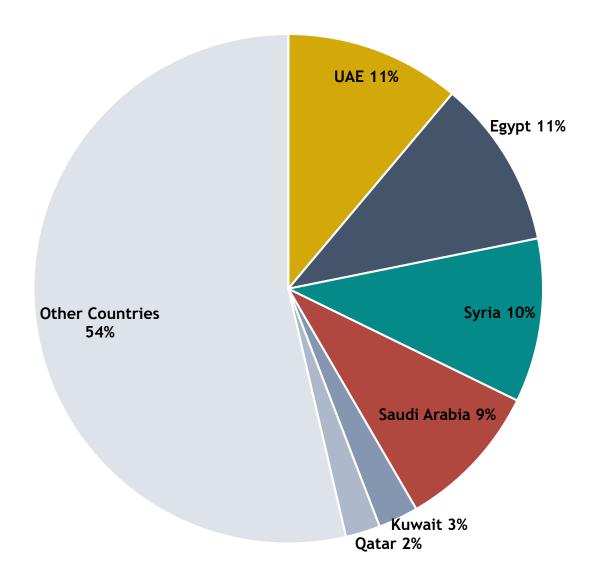
for Hard Luxury spending

With -60% Decrease in **Total Hard Luxury Spending** 

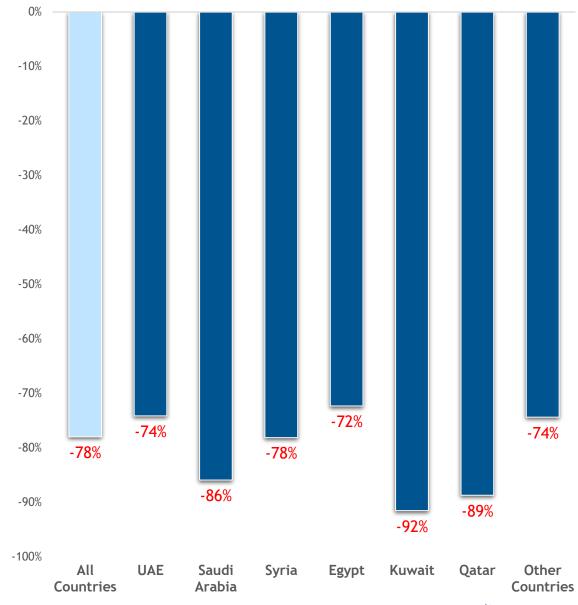


# Transactions By Globeshopper

#### Transactions distribution by Globeshopper Residence - YTD 2020



## Transactions evolution by Globeshopper Residence - YTD vs. PYTD



## Globeshopper Transactions distribution by Sector - YTD 2020

**Lifestyle Transactions Premium Transactions Affordable Luxury Transactions Luxury Transactions Hard Luxury Transactions** UAE 12% UAE 11% 12% 11% 18% UAE Saudi **Arabia** 11% 10% Saudi Other **Arabia** Saudi Other **Arabia** Other Countries Other Arabia Other Countries Countries Countries 52% Countries 54% 11% 57% 56% 59% Syria Saudi Arabia 2% Kuwait Kuwait Kuwait

Biggest concentration from Syria

Biggest concentration from Egypt

Biggest concentration from UAE

Biggest concentration from UAE

Biggest concentration from UAE

### Globeshopper Transactions evolution by Sector - YTD vs. PYTD



Drop from <u>All Globeshoppers</u> for Lifestyle transactions

With -81% Decrease in Total Lifestyle Transactions

Drop from <u>All Globeshoppers</u> for Premium transactions

With -74% Decrease in Total Premium Transactions

Drop from <u>All Globeshoppers</u> for Affordable Luxury transactions

With -69% Decrease in Total Affordable Luxury Transactions

Drop from <u>All Globeshoppers</u> for Luxury transactions

With -67% Decrease in Total Luxury Transactions

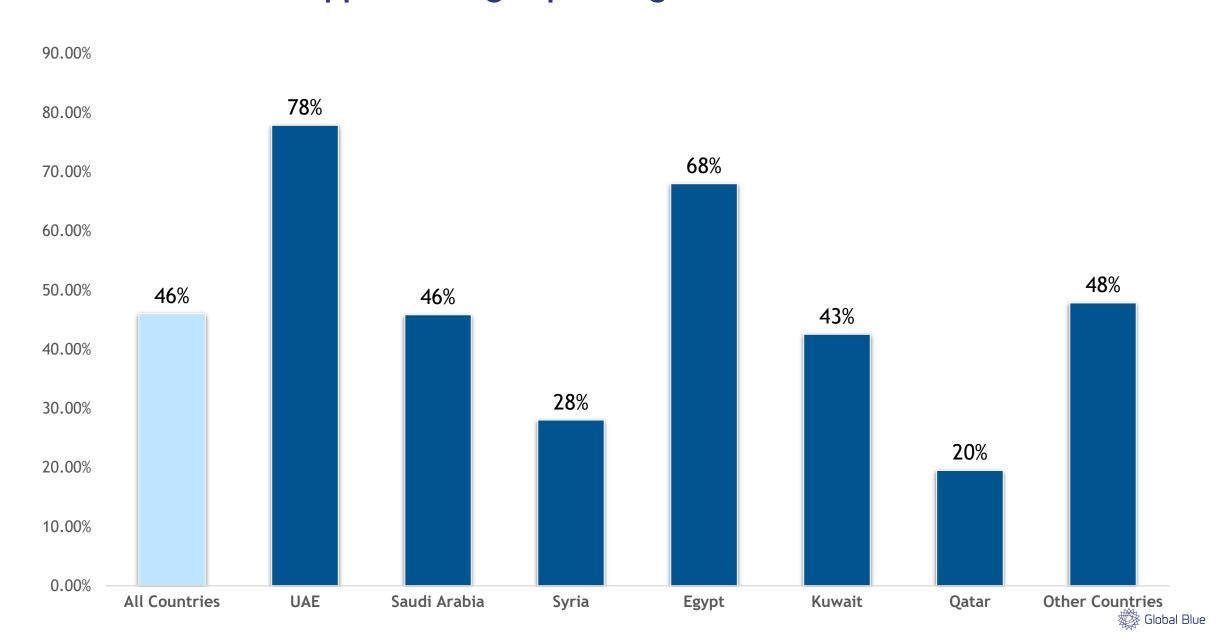
Drop from <u>All Globeshoppers</u> for Hard Luxury transactions

With -65% Decrease in Total Hard Luxury Transactions



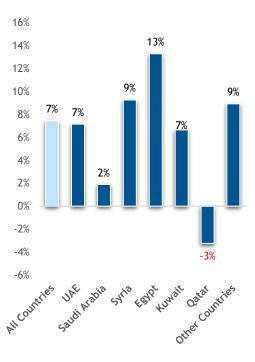
Average Spending By Globeshopper

## Globeshopper Average Spending evolution - YTD vs. PYTD



#### Globeshopper Average Spending evolution by Sector - YTD vs. PYTD





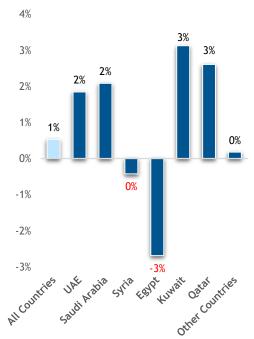
**Premium Average Spending** 



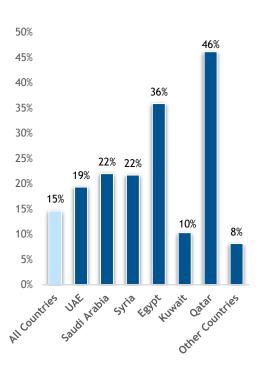
Affordable Luxury Average Spending



**Luxury Average Spending** 



Hard Luxury Average Spending



Highest Trend from Egyptians for Lifestyle average spending

With 7% Increase in Total Lifestyle average spending

Highest Trend from <u>Syrians</u> for Premium average spending

With 1% Increase in Total Premium average spending

Highest Trend from <u>Saudis</u> for Affordable Luxury average spending

With 1% Increase in Total Affordable Luxury average spending

Highest Trend from <u>Kuwaitis</u> for Luxury average spending

With 1% Increase in Total Luxury average spending

Highest Trend from <u>Oataris</u> for Hard Luxury average spending

With 15% Increase in Total Hard Luxury average spending



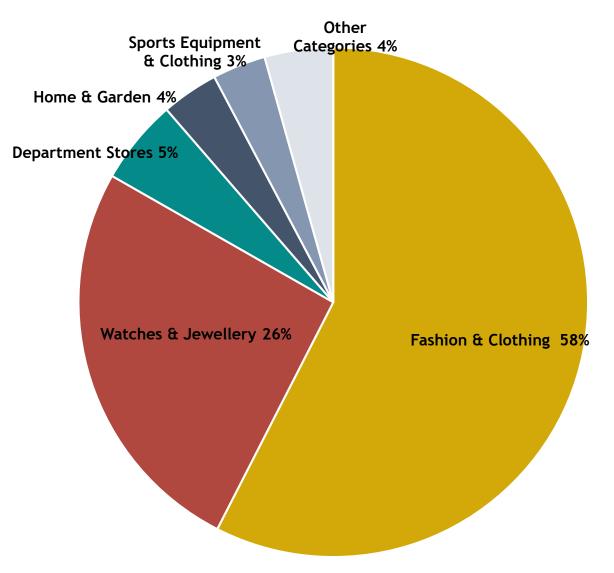


## **Insights by Category**

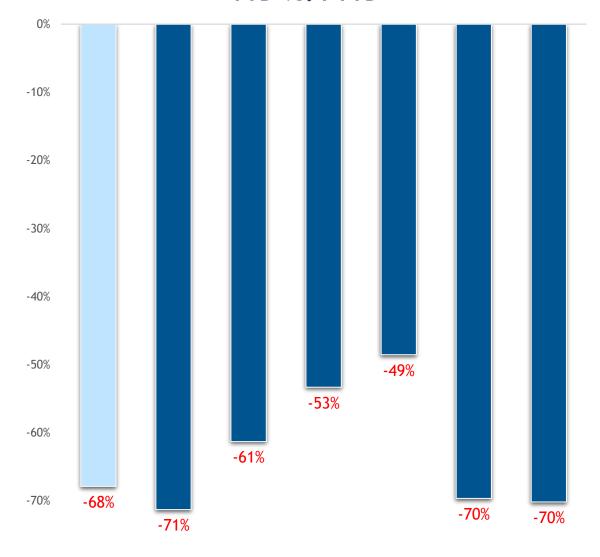
Jan to Dec 2020

# Spending By Category

## Spending distribution by Category YTD 2020



## Spending evolution by Category YTD vs. PYTD



-80%

All Categories

Reachion & Clothing

Natches & Jewellery

Department Stores

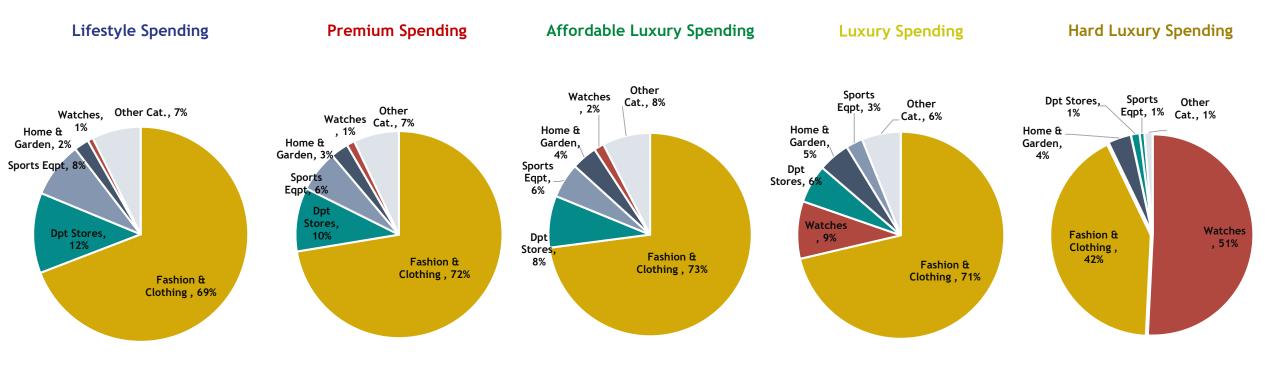
Home & Garden

Other Categories

Sports Equipment & Clothing

Global Blue

#### Category Spending distribution by Sector - YTD 2020



Biggest concentration in Fashion & Clothing

Biggest concentration in Watches

### Category Spending evolution by Sector - YTD vs. PYTD



Lifestyle spending

With -74% Decrease in With -79% Decrease in **Total Premium Spending Total Lifestyle Spending** 

**Premium spending** 

Affordable Luxury spending

With -68% Decrease in Total Affordable Luxury **Spending** 

Highest Trend in Sports Eqt for Luxury spending

With -66% Decrease in **Total Luxury Spending** 

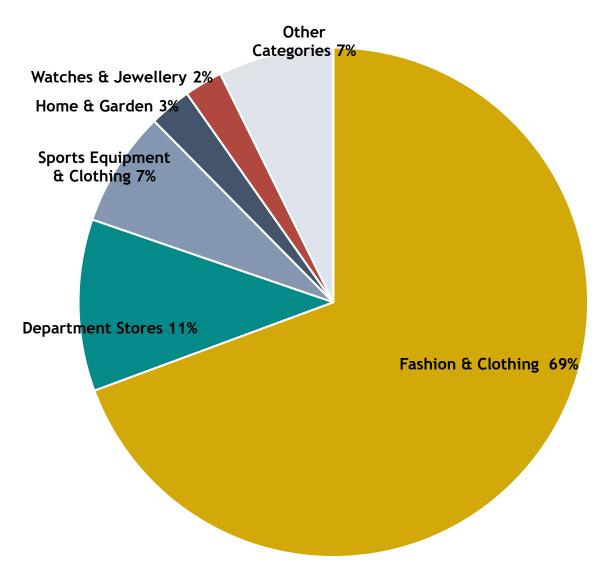
Highest Trend in Sports Eqt for Hard Luxury spending

With -60% Decrease in **Total Hard Luxury Spending** 

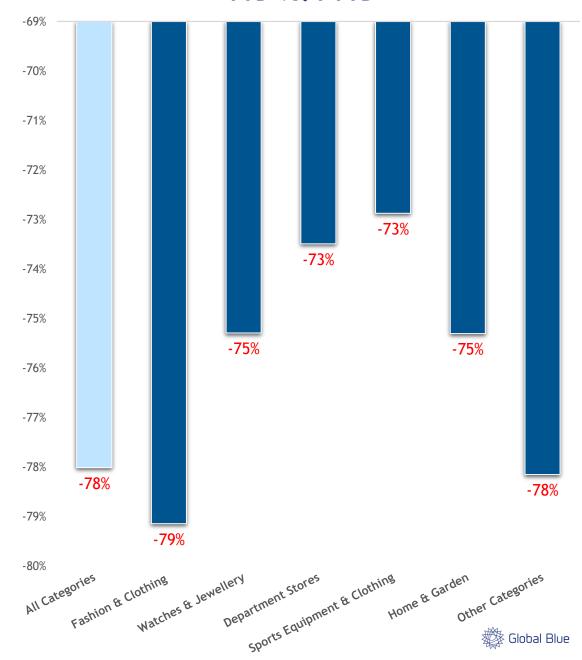


# Transactions By Category

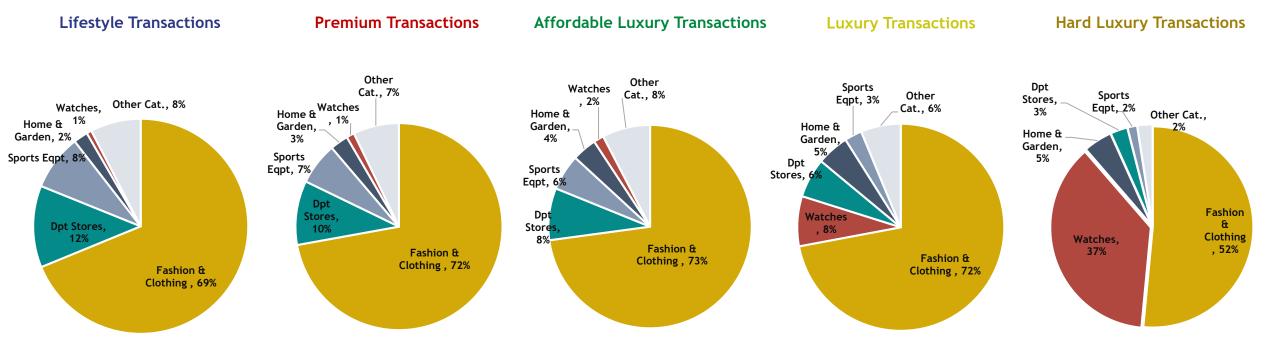
#### Transactions distribution by Category **YTD 2020**



#### Transactions evolution by Category YTD vs. PYTD



#### Category Spending distribution by Sector - YTD 2020



Biggest concentration in Fashion & Clothing

#### Category Transactions evolution by Sector - YTD vs. PYTD



With -81% Decrease in **Total Lifestyle Transactions** 

Lifestyle transactions

With -74% Decrease in Total Premium **Transactions** 

**Premium transactions** 

Highest Trend in Sports Eqt for Affordable Luxury transactions

With -69% Decrease in Total Affordable Luxury **Transactions** 

Highest Trend in Sports Eqt for Luxury transactions

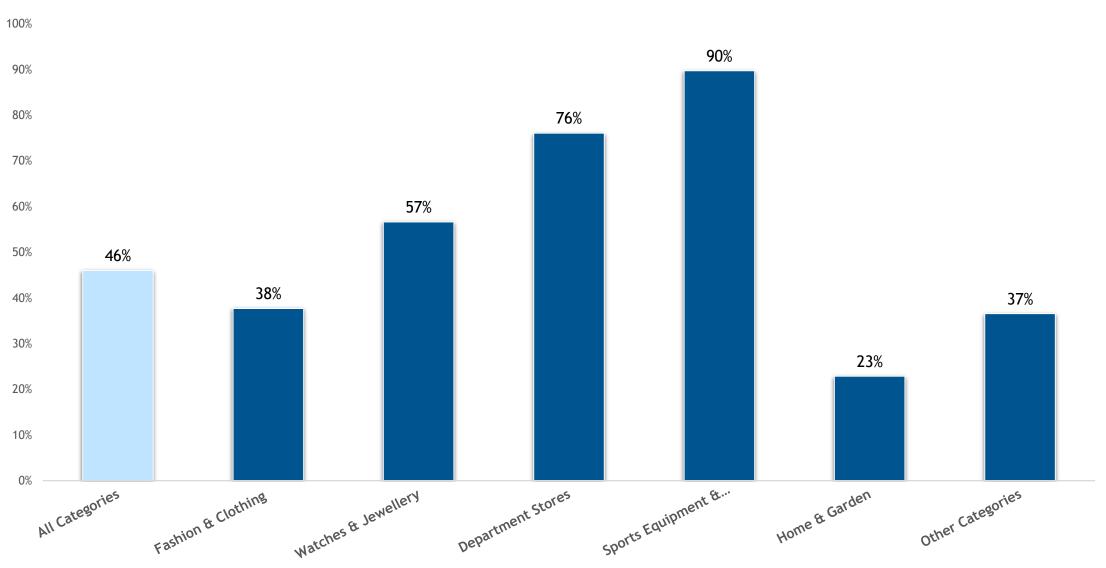
With -67% Decrease in **Total Luxury Transactions**  Highest Trend in Sports Eqt for Hard Luxury transactions

With -65% Decrease in **Total Hard Luxury Transactions** 

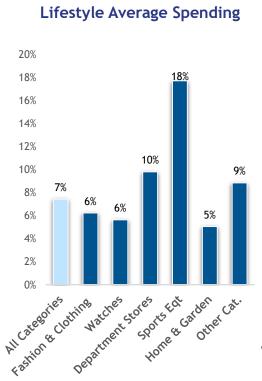


Average Spending By Category

## Category Average Spending evolution - YTD vs. PYTD



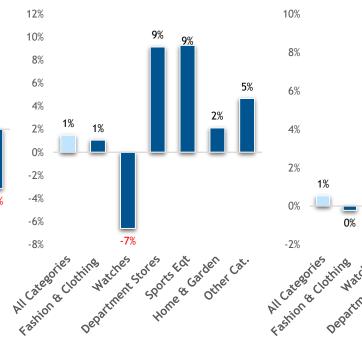
#### Category Average Spending evolution by Sector - YTD vs. PYTD



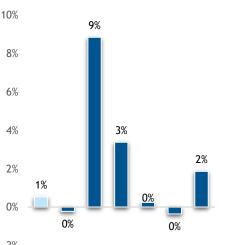
**Premium Average Spending** 



Affordable Luxury Average **Spending** 



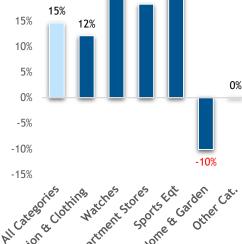
**Luxury Average Spending** 



25%

20%





Highest Trend in Sports Eqt for Lifestyle average spending

With 7% Increase in Total Lifestyle average spending

**Highest Trend in Dept Stores** for Premium average spending

With 1% Increase in Total Premium average spending

Highest Trend in Sports Eqt for Affordable Luxury average spending

With 1% Increase in Total Affordable Luxury average spending

Highest Trend in Watches for Luxury average spending

sports Edit

Watches artment stores

With 1% Increase in Total Luxury average spending

Highest Trend in Watches for Hard Luxury average spending

With 15% Increase in Total Hard Luxury average spending



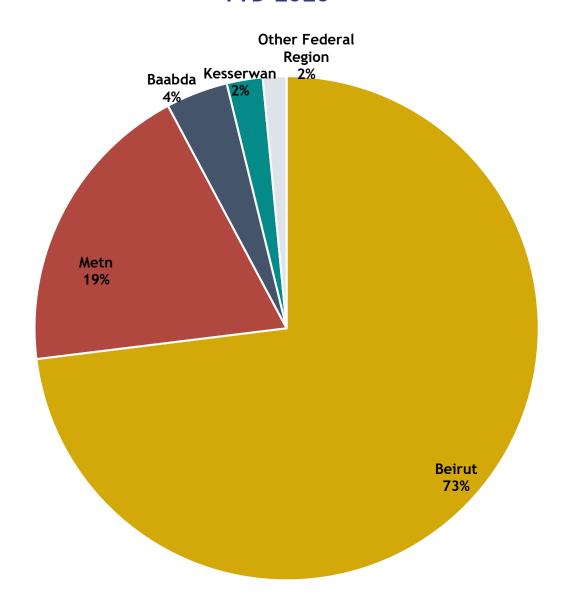


## Insights by Federal Region

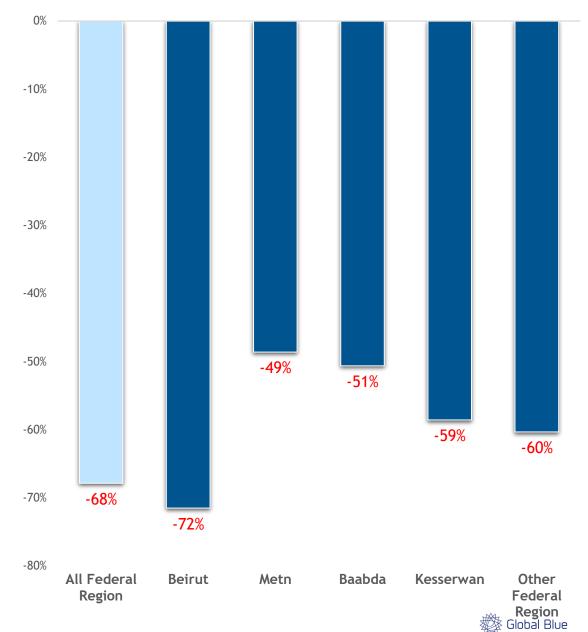
Jan to Dec 2020

Spending
By
Federal
Region

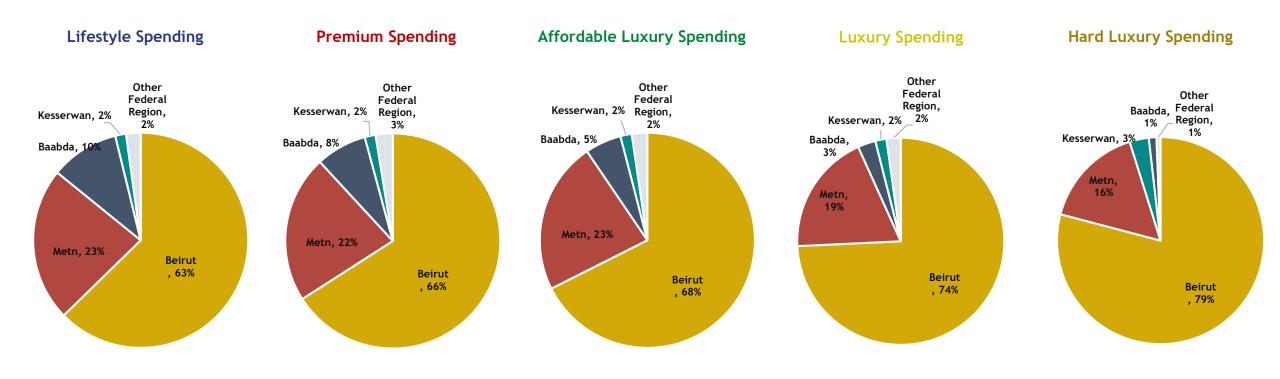
## Spending distribution by Federal Region YTD 2020



## Spending evolution by Federal Region YTD vs. PYTD



### Federal Region Spending distribution by Sector - YTD 2020



Biggest concentration in Biggest concentration in Biggest concentration in Biggest concentration **Beirut Beirut Beirut** 

in Beirut

**Biggest concentration** in Beirut



### Federal Region Spending evolution by Sector - YTD vs. PYTD



Drop at <u>All Federal Region</u> for Lifestyle spending

With -79% Decrease in Total Lifestyle Spending

Drop at <u>All Federal Region</u> for Premium spending

With -74% Decrease in Total Premium Spending

Drop at <u>All Federal Region</u> for Affordable Luxury spending

With -68% Decrease in Total Affordable Luxury Spending

Drop at <u>All Federal Region</u> for Luxury spending

With -66% Decrease in Total Luxury Spending

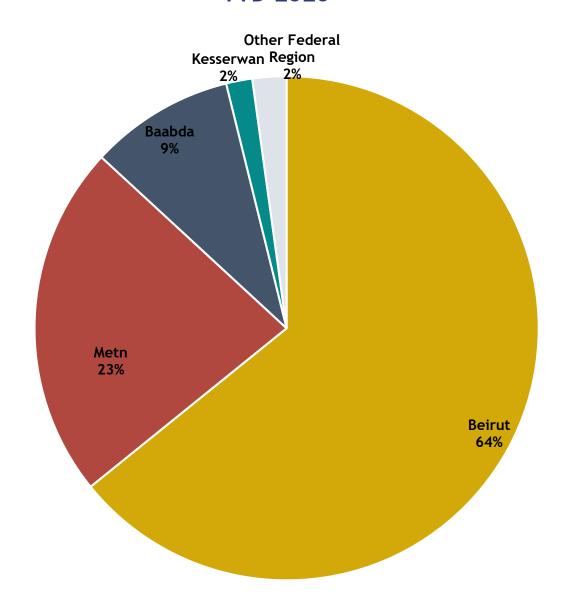
Highest Trend at <u>Metn</u> for Hard Luxury spending

With -60% Decrease in Total Hard Luxury Spending

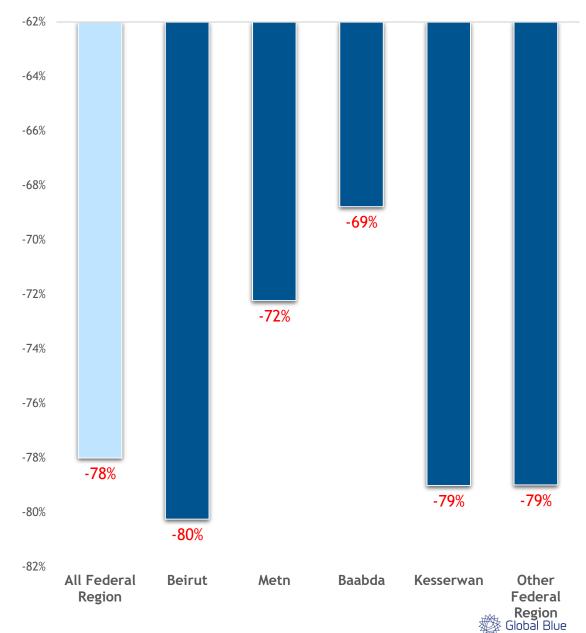


Transactions
By
Federal
Region

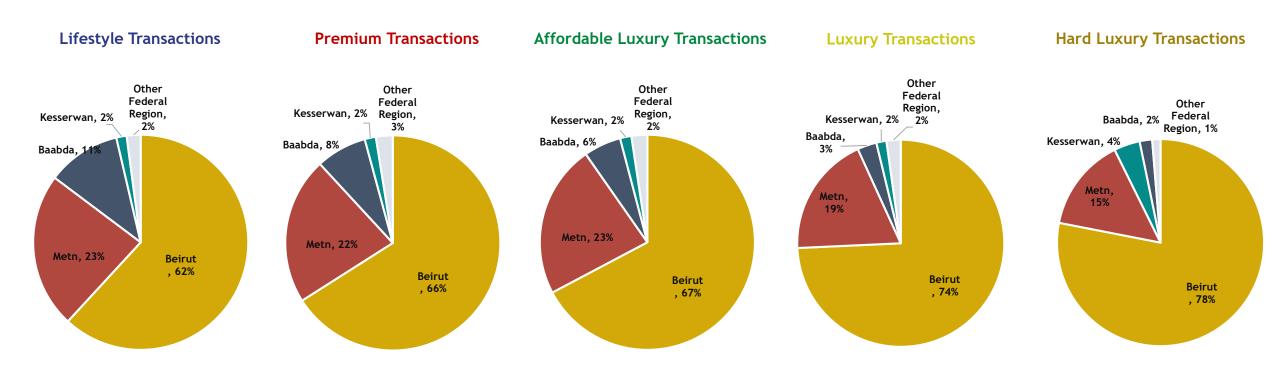
## Transactions distribution by Federal Region YTD 2020



## Transactions evolution by Federal Region YTD vs. PYTD



## Federal Region Transactions distribution by Sector - YTD 2020

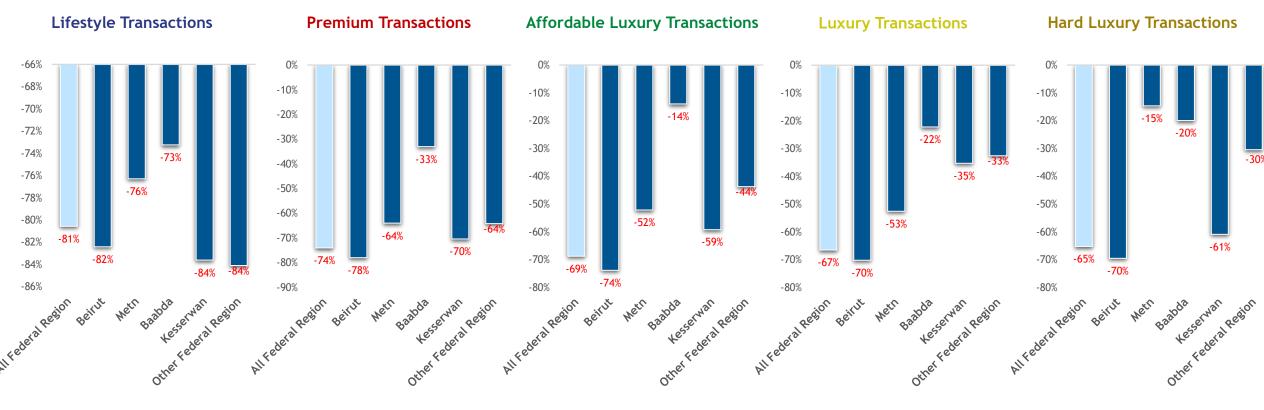


Biggest concentration in Biggest concentration in Biggest concentration in Biggest concentration **Beirut Beirut Beirut** 

in Beirut

**Biggest concentration** in Beirut

### Federal Region Transactions evolution by Sector - YTD vs. PYTD



Drop at <u>All Federal Region</u> for Lifestyle transactions

With -81% Decrease in Total Lifestyle Transactions

Drop at <u>All Federal Region</u> for Premium transactions

With -74% Decrease in Total Premium Transactions

**Drop at All Federal Region** for Affordable Luxury transactions

With -69% Decrease in Total Affordable Luxury Transactions

Drop at <u>All Federal Region</u> for Luxury transactions

With -67% Decrease in Total Luxury Transactions

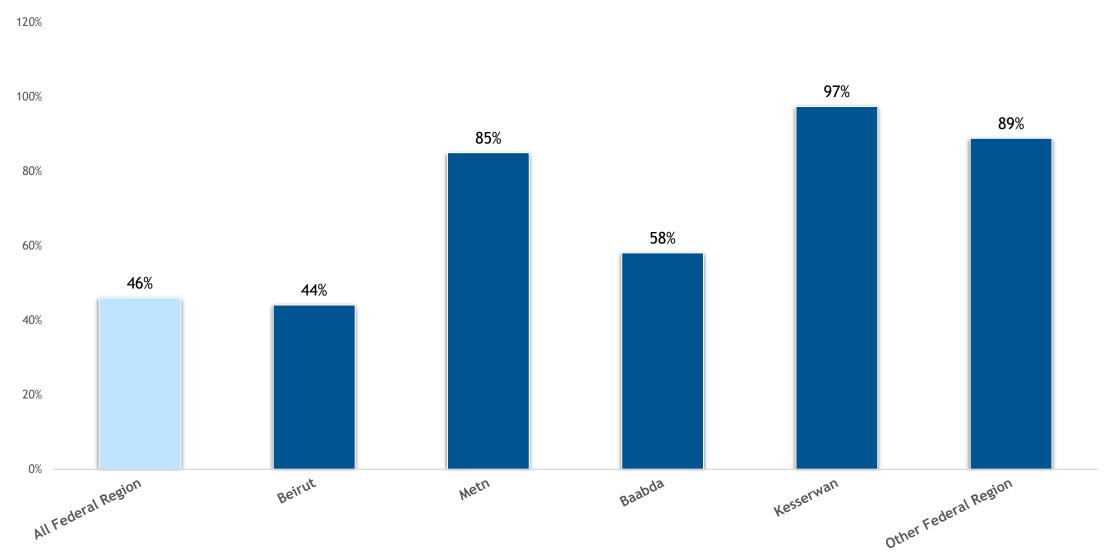
Drop at <u>All Federal Region</u> for Hard Luxury transactions

With -65% Decrease in Total Hard Luxury
Transactions

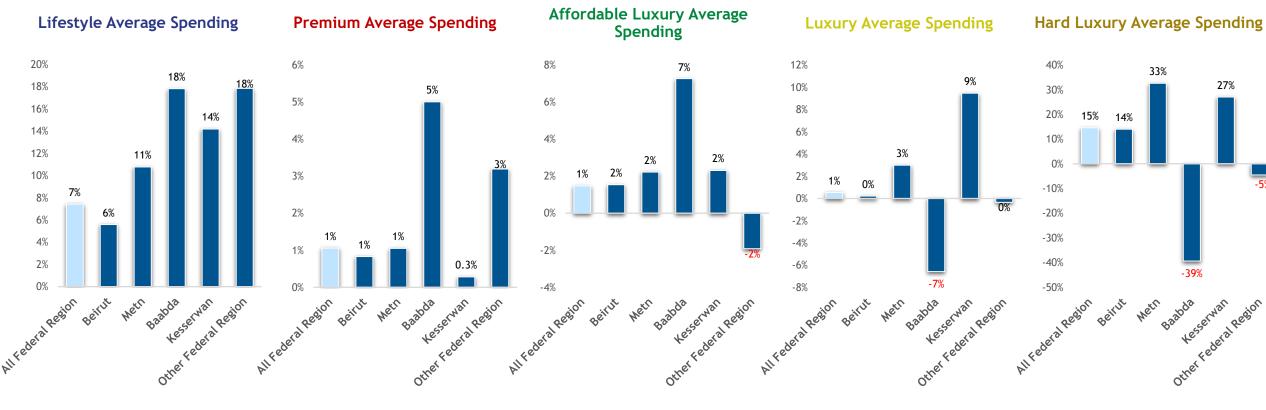


Average
Spending By
Federal
Region

## Federal Region Average Spending evolution - YTD vs. PYTD



### Federal Region Average Spending evolution by Sector - YTD vs. PYTD



Highest Trend at <u>Baabda</u> for Lifestyle average spending

With 7% Increase in Total Lifestyle average spending

Highest Trend at <u>Baabda</u> for Premium average spending

With 1% Increase in Total Premium average spending

Highest Trend at <u>Baabda</u> for Affordable Luxury average spending

With 1% Increase in Total Affordable Luxury average spending

Highest Trend at <u>Kesserwan</u> for Luxury average spending

With 1% Increase in Total Luxury average spending

Highest Trend at <u>Metn</u> for Hard Luxury average spending

With 15% Increase in Total Hard Luxury average spending



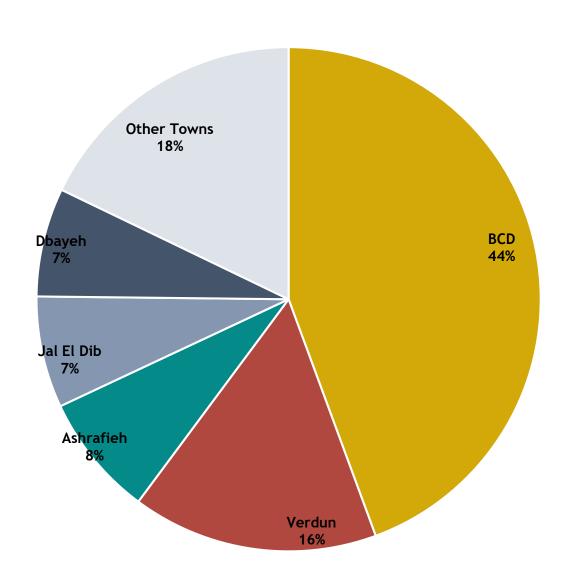


## **Insights by Town**

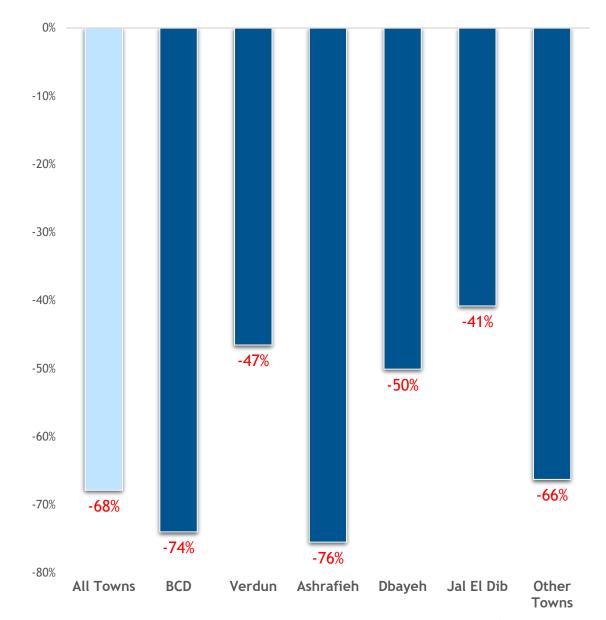
Jan to Dec 2020

# Spending By Town

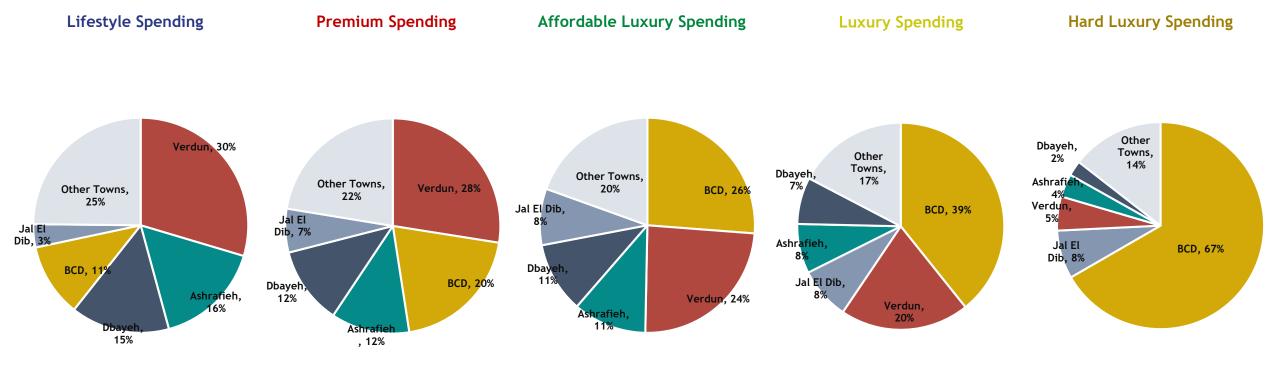
## Spending distribution by Town YTD 2020



## Spending evolution by Town YTD vs. PYTD



## Town Spending distribution by Sector - YTD 2020



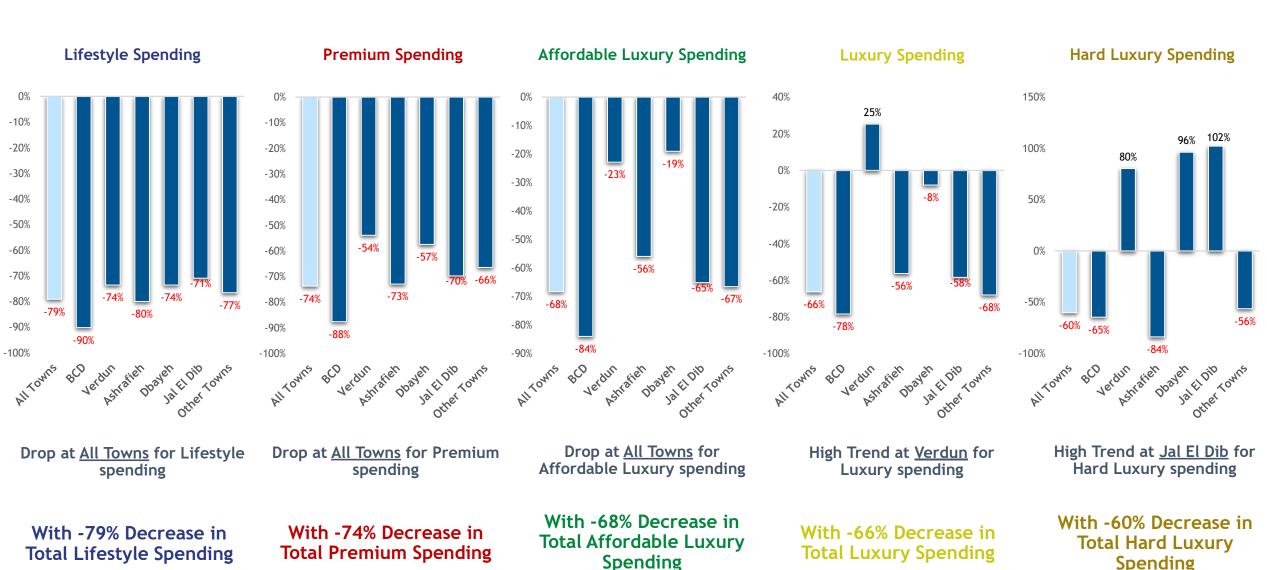
Biggest concentration in Biggest concentration in Biggest concentration Verdun Verdun **BCD** 

in BCD

**Biggest concentration** in BCD



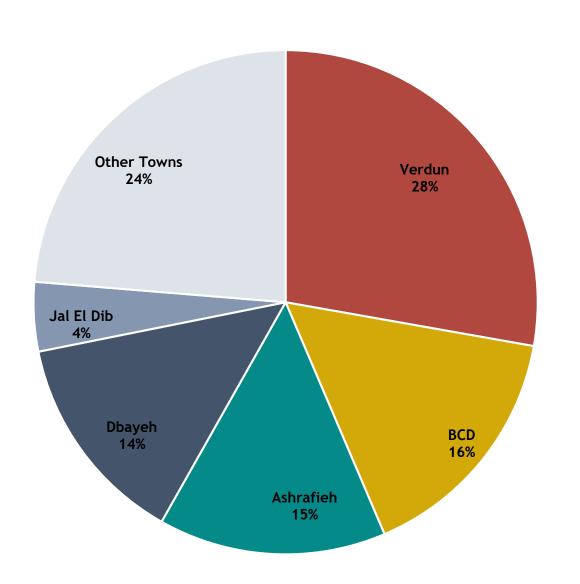
## Town Spending evolution by Sector - YTD vs. PYTD



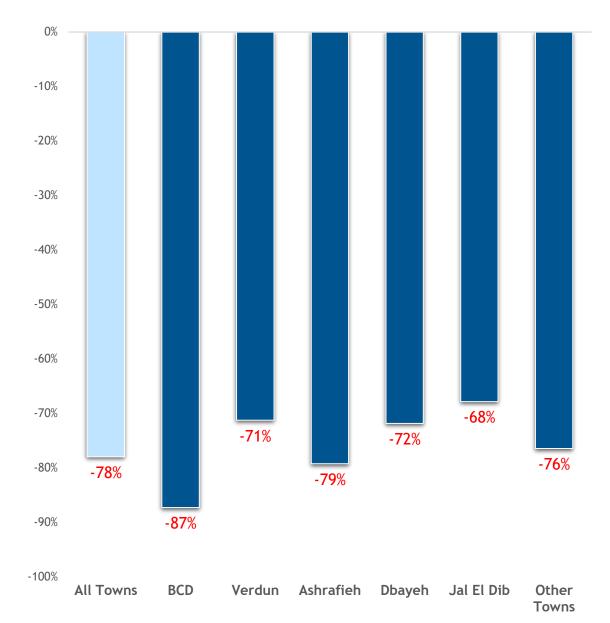


# Transactions By Town

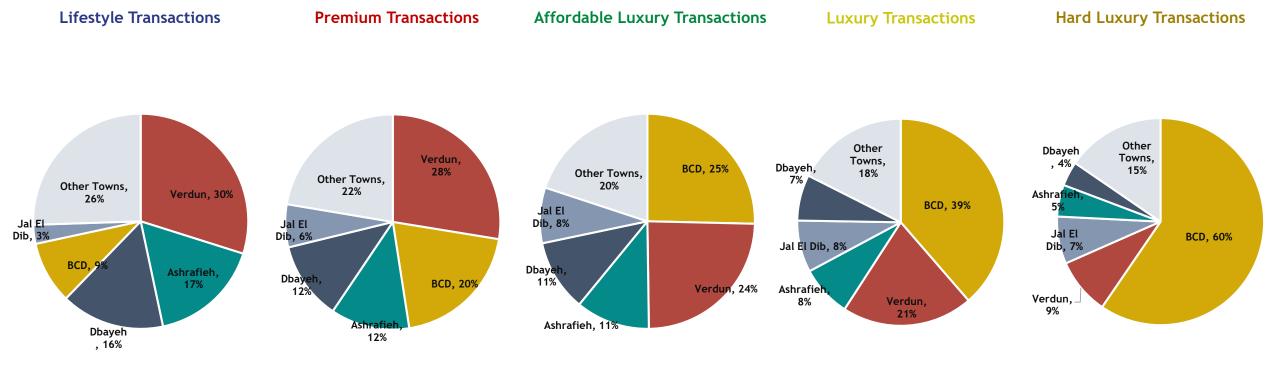
## Transactions distribution by Town YTD 2020



## Transactions evolution by Town YTD vs. PYTD



## Town Transactions distribution by Sector - YTD 2020



Biggest concentration in Biggest concentration in Biggest concentration Verdun Verdun **BCD** 

in BCD

**Biggest concentration** in BCD



### Town Transactions evolution by Sector - YTD vs. PYTD



With -69% Decrease in

Total Affordable Luxury

**Transactions** 

With -67% Decrease in

**Total Luxury Transactions** 

With -74% Decrease in

**Total Premium** 

**Transactions** 

With -81% Decrease in

**Total Lifestyle Transactions** 

Global Blue

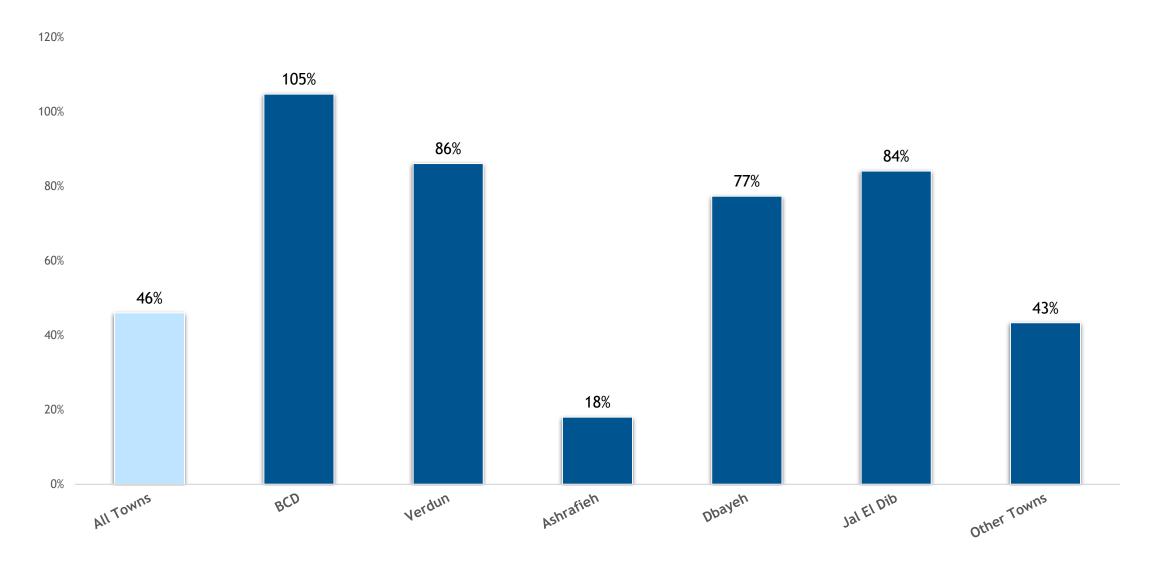
With -65% Decrease in

**Total Hard Luxury** 

**Transactions** 

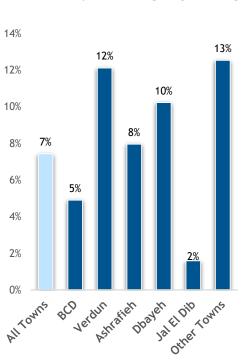
Average Spending By Town

## Town Average Spending evolution - YTD vs. PYTD



#### Town Average Spending evolution by Sector - YTD vs. PYTD

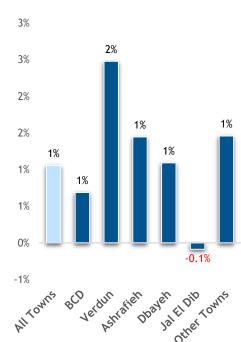
#### Lifestyle Average Spending



Highest Trend at Other Towns for Lifestyle average spending

With 7% Increase in Total Lifestyle average spending

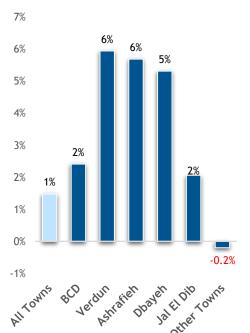
**Premium Average Spending** 



Highest Trend at <u>Verdun</u> for Premium average spending

With 1% Increase in Total Premium average spending

Affordable Luxury Average Spending



Highest Trend at <u>Verdun</u> for Affordable Luxury average spending

With 1% Increase in Total Affordable Luxury average spending

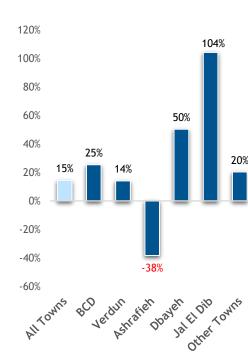
**Luxury Average Spending** 



Highest Trend at <u>Dbayeh</u> for Luxury average spending

With 1% Increase in Total Luxury average spending

**Hard Luxury Average Spending** 



Highest Trend at <u>Jal El Dib</u> for Hard Luxury average spending

With 15% Increase in Total Hard Luxury average spending



